



SOCIAL SERVICES

For more information and resources related to Social Services and Business Relief, contact Tampa's Recovery Hotline at 1-833-872-4636. The call center is currently open 8am – 8pm Monday –Friday

Business Relief: Business owners can also get resources through this hotline, including information on the [Small Business Bridge Loan](#), the City's TAMPABIZ text-alert system, and other local, state, and federal resources as they become available to alleviate the burden of COVID-19.

Metropolitan Ministries

9215 N Florida Ave, Tampa

813-209-1000

Emergency assistance for those who are homeless, at risk of becoming homeless or experiencing hardships in the wake of COVID-19.

Crisis Center of Tampa Bay

2-1-1

We can be reach 24 hours a day, 7 days a week by simply calling 2-1-1 on your landline telephone and cell phones in Hillsborough County. Intervention Specialists provide immediate and confidential short-term crisis intervention, emotional support, and comprehensive information & referral to over 2,000 human services available in Hillsborough County, including resources for: basic needs for food, rent, clothing, shelter and utilities, relationship counseling, senior services, health and substance abuse issues, depression and suicide, teenage issues, parenting help, disaster assistance, legal affairs and financial support.

Hispanic Services Council

5410 N 20th Street, Tampa

813-936-7700

Information and referral Spanish line (813-936-7700) - connections to resources, prevention education

Senior Connection Center

813-740-3888

Senior Connection Center operates an Elder Helpline that connects seniors and their caregivers to information, programs, and services including SHINE/Medicare, long-term care, home health, housing, transportation, food, legal, respite, and many other types of assistance.

FOOD SERVICES

Feeding Tampa Bay

813-254-1190

Feeding Tampa Bay offers a number of different ways to bring food to your table everyday – and are ready to deploy resources to support our community during the COVID-19 pandemic. Feeding Tampa Bay offer mobile pantries, community markets, and hot meals to go

Meals on Wheels

813-238-8410

Meals On Wheels of Tampa has been committed to fulfilling the mission of nourishing, enriching and strengthening the lives of our homebound and senior community.

SCHOOL FEEDING SITES

Hillsborough County Schools

813-605-5192

Locations as follows:

Alonso High School

302 Montague Street, Tampa

Armwood High School

12000 E US Hwy 92, Seffner

Blake High School

1701 N Boulevard, Tampa

Brandon High School

1101 Victoria Street, Brandon

Chamberlain High School

9401 N Boulevard, Tampa

Durant High School

4748 Cougar Path, Plant City

East Bay High School

7710 Old Big Bend Rd, Gibsonton

Hillsborough High School

5000 Central Ave, Tampa

Jefferson High School

4401 Cypress Street, Tampa

King High School

6815 N 56th St, Tampa

Lennard High School

2342 E Shell Point Road, Ruskin

Leto High School

4409 W Sligh Ave, Tampa

Madison Middle School

4444 W Bay Vista Ave, Tampa

Middleton High School

4801 N 22nd Street, Tampa

Mort Elementary School

1806 E Bearss Ave, Tampa

Plant City High School

One Raider Place, Plant City

Reddick Elementary School

325 W Lake Drive, Wimauma

Rodgers Middle School

11910 Tucker Road, Riverview

Sligh Middle School

2011 Sligh Ave, Tampa

Smith Middle School

14303 Citrus Pointe Drive, Tampa

Strawberry Crest High School

4691 Gallagher Road, Dover

Spoto High School

8538 Eagle Palm Drive, Riverview

Wharton High School

20150 Bruce B. Downs, Tampa



Coronavirus Preparation Frequent Asked Questions

- **What is a coronavirus?**

Coronaviruses are a large family of viruses. Many of them infect animals, but some coronaviruses from animals can evolve (change) into a new human coronavirus that can spread from person-to-person. Diseases from coronaviruses in people typically cause mild to moderate illness, like the common cold. Some, like the SARS or MERS viruses cause serious infections like pneumonia.

- **How are coronaviruses spread?**

Like other respiratory illnesses, such as influenza, human coronaviruses most commonly spread to others from an infected person who has symptoms through:

- Droplets produced through coughing and sneezing
 - Close personal contact, such as caring for an infected person
 - Touching an object or surface with the virus on it, then touching your mouth, nose, or eyes before washing your hands
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- **What are the symptoms of COVID-19?**

Reported illnesses have ranged from people with mild symptoms with symptoms including:

- Fever
- Cough
- Difficulty breathing

- **My child is not feeling well—what should I do?**

If your child is sick, he or she needs to stay home. This helps keep an illness from spreading and also gives your child the time they need to rest and recover. Make sure you call your child's school to report the absence.

If your child has symptoms of the flu (fever or feeling feverish/chills, cough, sore throat, runny or stuffy nose, muscle or body aches, headaches, fatigue) or symptoms of coronavirus/COVID-19 (fever, cough, shortness of breath), do not go to school—instead, call your doctor.

If a student has these symptoms while at school, he or she will be separated into an area away from well students in the school. The student will continue to be monitored by an adult while his or her family member or emergency contact is called to come pick up the student. We know this can lead to anxiety for students, but we will work to ensure they are supported in a caring way.

Any staff member who exhibits symptoms will be asked to leave school and call his or her healthcare provider immediately. We will monitor the staff member's health conditions as appropriate.

If you have specific medical questions about the newest coronavirus and the illness it causes—COVID-19—visit the websites for the [Florida Department of Health](#) and the [Centers for Disease Control \(CDC\)](#).

- **If a school is closed, how will learning continue?**

We are asking every student, parent and teacher to know their [Edsby](#) account username and password and for every student to also know his or her [Clever](#) account username and password. For instructions, visit this [section of our district's coronavirus webpage](#).

These assignments will be accessible to students online starting on March 23. Each grade level has access to specific videos, assignments, and activities to continue the educational momentum for all learners. If assistance is needed, students and parents can communicate through our online platforms with their teachers.

We recently sent out a phone call survey to families, gauging access to internet and computers for e-learning. We are working on a protocol for families to checkout laptops from school.

- **What if I don't have access to internet?**

Through our partnership with Spectrum, we are able to provide **free Wi-Fi** access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription at any service level up to 100 Mbps.

To enroll call [1-844-488-8395](tel:1-844-488-8395). Installation fees will be waived for new student households.

Wi-Fi hotspots across Spectrum's footprint will also be available for public use.

- **How can I help my school and community prepare?**

To help us all prevent the spread of germs, talk with your family about the prevention steps on this CDC flyer, especially washing hands.

You are welcome to make a donation of additional disinfecting supplies to a school, however, PLEASE CHECK THE INGREDIENTS. DO NOT use anything that contains Clorox bleach or bleach of any kind—fumes from bleach can linger for days and cause serious breathing issues for students and staff.

Resources that will help keep classrooms from running short on supplies include:

- Hand sanitizer (at least 60% alcohol, dye free and fragrance free)
- Alcohol-based sanitizing wipes for hands (dye free and fragrance free)
- General all-purpose disinfectant in a spray can (Lysol or similar store brand, dye free and fragrance free)
- Disinfecting wipes for surfaces (no bleach, dye free and fragrance free)
- Tissues

You can bring donations to your school's main office. This will help continue our district's efforts to sanitize surfaces with a focus on hygiene and health.

- Are there any modifications to athletic schedules or operational procedures?

All extracurricular activities including before and after school programs **have been canceled** until future notice. If anything changes, we will send you the information.

- If school closes and students have to participate in eLearning, what do I do if we do not have access to internet or computer/tablets?

We recently sent out a phone call survey to families, gauging access to internet and computers for eLearning. We are working on a protocol for families to checkout laptops from schools. We are also working closely with our community partners to see if families can receive free access to internet and/or reduced internet access rates.

<https://floridahealthcovid19.gov/>

<https://www.hillsboroughcounty.org/en/newsroom/2020/03/02/coronavirus-covid-19-update>

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>